## **IMPORTANT Service Portal Users:**

# If your existing account was for the <u>Service Portal</u>, you DO NOT need to reset your password. You only need to reset your password if you need to place an order.

#### How to Log in and Place an Order on the Brand new UniLink Website!

Follow these simple steps to log in and place an order on our website.

#### Step 1: Visit Our Website

1. Open your web browser and go to <a href="http://www.unilinkinc.com">http://www.unilinkinc.com</a>

#### Step 2: Logging into Your Account for the first time on new site to place an order

1. Click on the "Sign In" button located at the top right corner of the homepage.



2. Click on the "Forgot your Password?" link below the login fields.

S	ign in
imail Address: Katie@unilinkinc.com /assword:	New Customer? Create an account with us and you'll be able to: Check out faster Save multiple shipping addresses Access your order history Track new orders Save items to your Wish List
SIGN IN Eorgot your password?	CREATE ACCOUNT

3. Enter your registered email address and click "Reset Password".

HDME / FORGOT PASSWORD	
Reset Password	
Fill in your email below to request a new password. An email will be se containing a link to verify your email address.	nt to the address below
Email Address	
	RESET PASSWORD

4. Check your email for a password reset link and follow the instructions to reset your password.

HOME / RESET PASSWORD	
Change Password	
Passwords must be at least 7 characters and contain: lower case letters, upper case lett least 1 number	ters, at
New Password	REQUIRE
Confirm Password	REQUIRED
CONTINUE	

- New to UniLink, LLC?
  - Please contact us or your sales rep to get approved for online ordering. sales@unilinkinc.com or 800.666.2980

## Step 3: Once your password is updated

1. You will be directed back to the sign in screen enter your email and new password

Sign in									
Your password has been successfully updated.									
Email Address: Katie@unilinkinc.com Password:  SIGN IN Forgot your password?	New Customer? Create an account with us and you'll be able to: . Check out faster . Save multiple shipping addresses . Access your order history . Track new orders . Save items to your Wish List CREATE ACCOUNT								

#### Step 4: Your Order form

- 1. Once you are logged in you will be able to see your company's specific order form and pricing
- 2. Go to "My Order form" in the top header menu and click on the one that shows up below it

Welcome to UniLink, LLC!					() 333 M	letro Park Suit	e F202 Rochest	cer, NY 14623	\$ 800.66	6.2980 🖉 Accour	nt Sign out
UniL <del>ınk</del>	M	Search the s	tore				C	A My Que	ote 📑	Recently Viewed	<mark>잊</mark> Cart
MY ORDER FORM Y	ABOUT US ~	SERVICE POR	TAL BLOG	CONTACT US						in	A o y
				HOME / YOU	R ACCOUNT / YOUR ORDER	25					
Orders											
	Orders	Messages (0)	Recently Viewed	Account Settings	Shopping Lists	Addresses	Buy Again	User Manageme	nt Quot	es	

3. Here you can view your specific items and pricing.

MY ORDER FORM ~	ABOUT US ~	SERVICE PORT	AL BLOG	CONTACT US					in Ff 😐 🛩		
REFINE BY		HOME / MY ORDER FO	RM / KATIE ORDER	FORM							
No filters applied		KATIE Orc	ler Form								
BRAND	_	Filter produc	Filter products by name, SKU, attributes								
Panini (7)		Sort By: Featu	red Items	~					Products Per Page: 20 ¥		
Digital Check (4)									Thought the first state of the f		
<ul> <li>Topaz (3)</li> </ul>											
Epson (3)		Pro	duct		Qty in	Quantity	Price	Subtotal			
Misc (2)			uuuu		Cart	Quantity	11100	Subtotal			
HP (1)			Epson Thern	nal Paper 201b TMT88 (50							
Semacon (1)		all and a second	Epson		0	~ 0 ^	\$64.00	\$0	ADD TO CART		
APC (1)			9078-1201								
Modity (1)			TREND for H	ewlett Packard W2023A HP414A							
Kit (1)		UniLink	Magenta Tor	ner Cartridge (2.1K YLD)	0	× 0 ^	\$156.00	\$0	ADD TO CART		
OTHER	+		TRDW2023A	XU							
			Semacon S- Discriminat Grade, UV/M	2200 Currency or/Counter, Single Pocket, Bank IG/MT/IR/FL CF Includes 1-year							
		1 33	Manufactur	er's Mail-In Warranty	0	~ 0 ^	\$1,995.00	\$0	ADD TO CART		
			Semacon S-2200								
			APC by Schn Tower UPS - Minute Stan Output - 7 x PORT APC	eider Electric Back-UPS 600VA Tower - 10 Hour Recharge - 3.20 d-by - 120 V AC Input - 120 V AC NEMA 5-15R, 1 x USB CHARGING	0	× 0 ^	\$100.00	\$0	ADD TO CART		
			BE600M1								

- 4. Change the Quantity to the number you need to order, Click the "Add to Cart" button.
- 5. Continue shopping or proceed to checkout by clicking the **"Cart"** icon at the top right corner of the page.

## Step 5: Review Your Cart

- 1. Click on the "Cart" icon to view the items in your cart.
- 2. Review the product details, quantities, and prices.

## **Step 6: Proceed to Checkout**

- 1. Click the "Checkout" button.
- 2. Enter or confirm your shipping address.
- 3. Select your preferred shipping method.
- 4. Select my billing address is the same as my shipping address as the accounting team will always use what they have on file to invoice. If you need to update the billing address on your formal invoices please reach out to <u>info@unilinkinc.com</u>.

# **Step 7: Enter Payment Information**

- 1. Choose your payment method (e.g., credit card or purchase order).
- 2. Enter the required payment details.
- 3. Review your order summary to ensure all information is correct.

# Step 8: Place Your Order

- 1. Click the **"Place Order"** button to complete your purchase.
- 2. You will receive an order confirmation email with your order details.

## To Browse Products not on your order form

- 1. All products can be viewed once you log out of your account, this is because when you login it is showing you your pricing and pricing is only available for the items added to your form.
- 2. To view UniLink's entire catalog, log out and then you will see the Categories- Equipment, Refurbished Equipment and consumable supplies.
- 3. You can also use the search bar to find the products you are interested in.
- 4. Click on a product to view its details.

# Need Help?

If you encounter any issues or need assistance, please contact our customer support team at <u>info@unilinkinc.com</u> or call us at 800.666.2980

Thank you for shopping with UniLink!